



2021

Hawkesbury Local Referral Pathways for People and Animals Experiencing Domestic and Family Violence

A directory of animal services & crisis support services in the Hawkesbury region

PUBLISHED & PRODUCED BY
Lucy's Project

WITH SUPPORT FROM
NSW Government &
The Women's Cottage



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“Whenever an animal is at risk of abuse, there is a human life at risk of abuse”

ABOUT LUCY'S PROJECT

Lucy's Project is a national peak body working to improve access to supports for people and animals experiencing domestic and family violence. We undertake advocacy, provide training and resources, and facilitate collaboration to raise awareness of the intersection between animal abuse and domestic and family violence.

We are a volunteer organisation based in Lismore, New South Wales. Our membership is comprised of domestic and family violence services, animal services, government and non-government agencies, advocacy groups, vets, lawyers, academics, and community members who have a common vision of protecting the whole family.

We advocate for human and animal victim-survivors because we know that when an animal is at risk of abuse, there is a human at risk of abuse.



WHAT IS AWARE ARC?

AWARE ARC (Animal aWare, Animal Ready in DFV Emergency – creating Animal Ready Communities) is an online hub of resources for frontline services and people in crisis, region by region.

AWARE ARC creates and delivers training to frontline services to help equip communities to be ready to deal with domestic and family violence situations involving animals. AWARE ARC primarily focuses on filling the gaps in domestic and family violence resources for people and animals in rural, regional, and remote areas.

With funding from Women NSW, and collaboration with Women's Domestic Violence Court Advocacy Service (WDVCAS), AWARE ARC has created this directory of animal services and crisis support services in the Shoalhaven region. This directory is intended to act as a referral pathway to assist frontline workers in achieving the best possible outcome for their clients and the animals in their lives.



“

We are working towards creating a service for animals affected by domestic and family violence and abuse in every area of the country

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Surrender/Crisis Animal Support



PAWS & RECOVER

- Often get foster carers for animals for Women escaping DV.
- It is a requirement that people have their pets vaccinations up to date, microchipped, desexed, etc & this can be a huge obstacle for Women accessing this type of support due to not having the money to get these things done (Paws & Recover offer an option to get animals desexed whilst in foster care).
- They are a short-term option for 1-3 months only.

Website: <https://www.pawsandrecover.com>

RSPCA SAFE BEDS FOR PETS

- Families needing assistance from Safe Beds for Pets can contact them directly through the hotline, which operates Monday-Friday.
- They can speak to any of the caseworkers to get help for their pets.
- If assistance is needed outside of these hours, we can also be contacted by email, or a call can be made to the RSPCA Contact center, 1300 CRUELTY, and they will make a referral to our department.
- Domestic violence services can also make a referral or inquiry on behalf of the client.
- Daily boarding fees.
- Limited vacancy.
- Located in Yagoona - transport is a consideration.

Phone: 02 9782 4408,

Email: safebeds@rspcansw.org.au

Website: <https://www.rspcansw.org.au/what-we-do/working-in-communities/community-domestic-violence-program/>

NSW HEN RESCUE

- Rescues hens and other factory-farmed animals from places of abuse and exploitation
- Hen Rescue is entirely volunteer-run.

Phone: (02) 4560 4644 (customer service) or 0403 533 589

Email: admin@henrescue.org

Website: <https://henrescue.org/>

ANIMAL WELFARE LEAGUE HAWKESBURY

- Hawkesbury Valley is a branch of Animal Welfare League NSW.
- They rescue dogs and cats and kittens from the local Hawkesbury Companion Animal Shelter and other shelters in Sydney.
- Can assist people financially in desexing your pet via the Companion Animal Assistance Scheme (CAAS). Available to pensioners and low-income earners in the Hawkesbury area. Please contact Leonie on 0402 086 580
- Mostly cats- desexing assistance October-May every year

Phone: 0402 086 580

Email: helpingpets@awlsw.com.au

Website: <https://www.rspcansw.org.au/who-we-are/locations/branches-and-support-teams/shoalhaven-volunteer-branch/#1503556202628-a59cbdfb-cf17>

HAWKESBURY COMPANION ANIMAL SHELTER

- Cats only, currently not able to offer any foster care facilities.

Phone: (02) 4560 4644 (customer service) or 0403 533 589

Email: companionanimal@hawkesbury.nsw.gov.au

Website: <https://www.hawkesbury.nsw.gov.au/for-residents/animals-and-pets/animal-shelter>

Opening hours: Monday to Friday 9am - 12.30pm and 2pm - 4.30pm

Saturday 9.30am - 11.30am

Sunday 7am - 9.30am

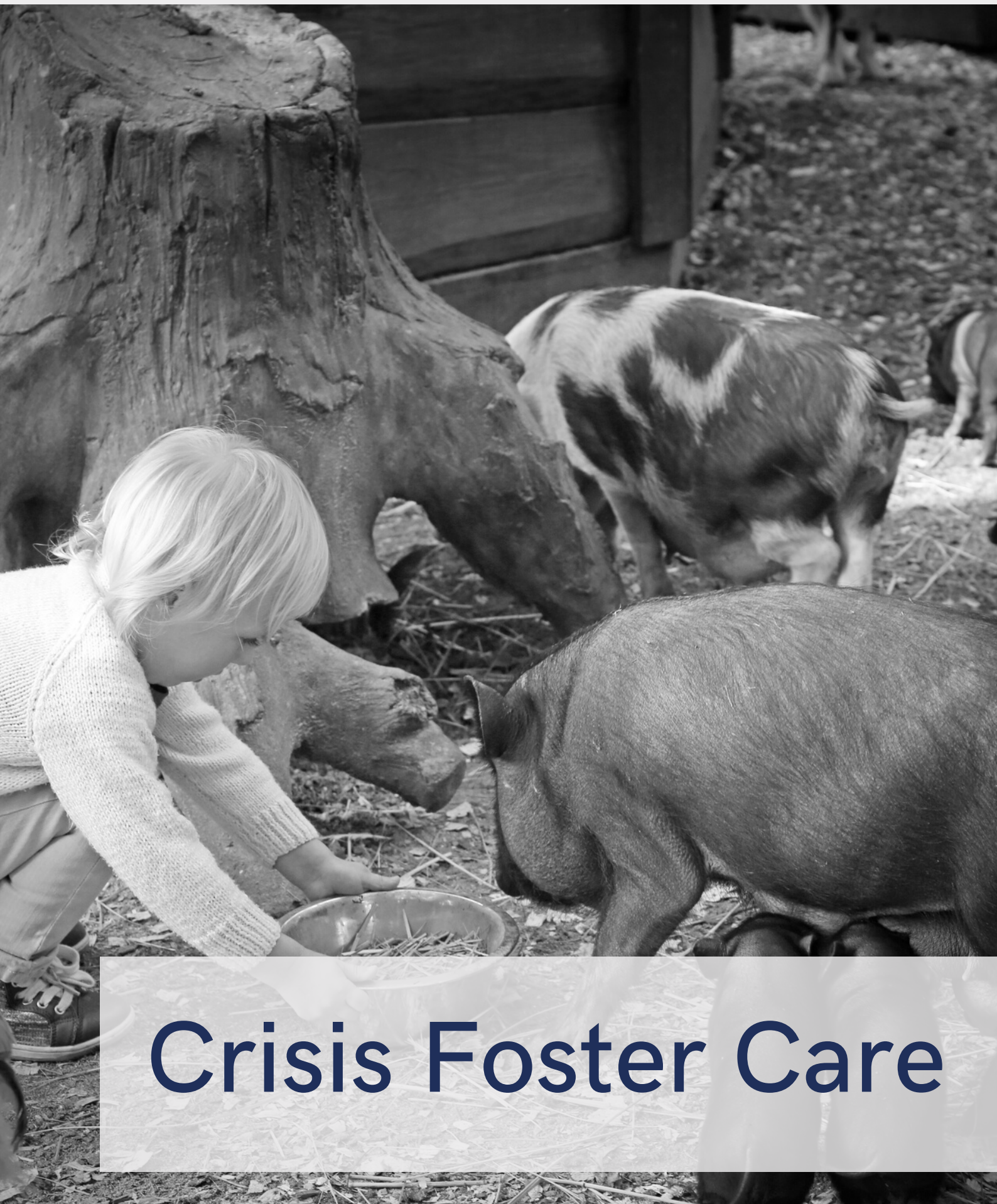
LET THE LADIES GO

- Let The Ladies Go is a Non-Profit Charity to end the exploitation of chickens by saving them from slaughter, Re-homing & providing a loving Retirement from a life of continuous egg-laying.
- Two local women assist with this.

Phone: 0425 267 391

Email: info@lettheladiesgo.com.au

Website: <https://www.lettheladiesgo.com.au/>



Crisis Foster Care

RSPCA NSW COMMUNITY DOMESTIC VIOLENCE PROGRAM

- Sydney metropolitan-based service that builds partnerships with local kennels/shelters/organisations in regional areas.
- The only established specialist crisis fosters care program available in this area.
- Primarily dogs and cats but ask about any animal.
- Services of our Domestic Violence program include temporary foster accommodation and/or emergency pet boarding
- Financial assistance for veterinary treatment
- Financial assistance with impound fees
- Financial assistance with transport fees
- Note: Often unable to offer their program locally.

Phone: 9782 4408 Mon - Fri 9am - 5pm
97707555 (weekends and public holidays)

Sanctuaries & Large Animals



HORSE RESCUE AUSTRALIA

- Animal rescue service in North Richmond, New South Wales.

Address: 220 Crooked Ln, North Richmond, NSW, 2754

Phone: (02) 8250 1442

Email: Rescue@HorseRescueAustralia.org.au

Website: <https://www.horserescueaustralia.org.au/>

THE WOMEN'S COTTAGE

- For further information and possible contacts please contact Mel Olsen.

Address: 22 Bosworth Street, Richmond, NSW, 2753

Phone: (02) 4578 4190

Email: antiviolence@womenscottage.org.au

Animal Registration Issues



It is important to remember that if victim-survivors wish to stay in the family home & keep their companion animals, one of the main things is having that pet microchipped in their own name. If it's not in their name & the perpetrator refuses to sign over ownership, issues can arise. Contact the below organisations for assistance.

HAWKESBURY CITY COUNCIL – REGISTRATION OF COMPANION ANIMALS AND POUND

- For registration of dogs and cats.

Phone: (02) 4560 4577 for the Animal Management Officer

Website: <https://www.petbehaviourvet.com.au>

NSW PET REGISTRY

- See section “Transferring your pet to a new owner” and “Updating pet details” on website (listed below).

Website: <https://www.petregistry.nsw.gov.au/#/>

Veterinary Clinics



HAWKESBURY EQUINE VETERINARY CENTRE

- Veterinary surgeons in equine & alpaca practice.
- 24-hour emergency service seven days a week.
- Has both ambulatory services and a fully equipped A-grade equine hospital.

Phone: 02 4577 4611

Website: www.hevc.com.au

Email: hevc@bigpond.com

MACQUARIE VETERINARY CLINIC

- Small animal clinic.
- Boarding facilities available for cats and charged per day.

Address: 24 Hawkesbury Valley Way, Windsor, NSW, 2756

Phone: 02 4587 7490

Website: <https://macquarievets.com.au/>

Email: mvc24windsor@gmail.com

BLIGH PARK VETERINARY HOSPITAL

Address: 693 George Street, South Windsor, NSW, 2756

Phone: 02 4587 7177

Website: <https://bvsc.sydney/>

Email: reception@bvsc.sydney

MCGRATH HILL VETERINARY CLINIC

Address: 205 Windsor Road, Vineyard, NSW, 2765

Phone: 02 4587 9000

Website: <https://www.mcgrathhillvet.com.au/>

Email: office@mcgrathhillvet.com.au

VINEYARD VETERINARY HOSPITAL

Address: 703 Windsor Road, Vineyard, NSW, 2765

Phone: 02 9627 1257

Website: <https://www.vineyardvet.com.au/>

Email: info@vineyardvet.com.au

WILBERFORCE VETERINARY HOSPITAL

Address: corner Rose Street & Wilberforce Road, Wilberforce, NSW, 2756

Phone: 02 4575 3335

Website: <https://www.richmondvet.com.au/>

Email: admin@richmondvet.com.au

NORTH RICHMOND VET HOSPITAL

Address: 36 Bells Line of Road, North Richmond, NSW, 2754

Phone: 02 4571 2042

Website: <https://northrichmondvh.com.au/>

Email: northrichmondvet@hotmail.com

KURRAJONG VETERINARY CLINIC

Address: 16 Old Bells Line Of Road, Kurrajong, NSW 2758

Phone: (02) 4573 1216

Website: <https://www.kurrajongvets.center/>

Email: jonoraah@gmail.com

KURMOND VETERINARY CLINIC

Address: 373 Bells Line of Road, Kurmond, NSW, 2757

Phone: (02) 4573 1980

Website: <https://www.kurmondvetclinic.com.au/>

Email: clinic@kurmondvet.com.au

Kennels, Catteries, Agistment & Shelters



ACACIA LODGE BOARDING KENNELS & CATTERIES

Address: 204 Carrington Road Londonderry, NSW, 2753

Phone: (02) 4572 5412

Email: acacialodgeboarding@gmail.com

Website: <https://www.acacialodge.com.au/>

Opening Hours: Mon-Fri 9am - 4pm

Sat-Sun 9am - 12pm

MONTANA LODGE BOARDING KENNELS

Address: 80 Spencer Road, Londonderry, NSW, 2753

Phone: 0429 404 610

Email: montanalodge1@gmail.com

Website: <http://catanddogboarding.com/index.html>

Opening Hours: 4pm - 6pm

SYDNEY PET RESORT

Address: 504 Windsor Road, Vineyard, NSW, 2765

Phone: 02 9627 2386 or 04 22647754

Email: info@sydneypetresort.com.au

Website: <https://sydneypetresort.com.au/>

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